

Electronic Acknowledgement Receipt

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| EFS ID: | 2049934 |
| Application Number: | 10736848 |
| International Application Number: | |
| Confirmation Number: | 5441 |
| Title of Invention: | System and method for monitoring a communication and retrieving information relevant to the communication |
| First Named Inventor/Applicant Name: | Carl Joseph Kraenzel |
| Customer Number: | 909 |
| Filer: | Eric Brett Compton/Piyuli Jain |
| Filer Authorized By: | Eric Brett Compton |
| Attorney Docket Number: | 042846-0312967 |
| Receipt Date: | 06-AUG-2007 |
| Filing Date: | 17-DEC-2003 |
| Time Stamp: | 12:48:09 |
| Application Type: | Utility under 35 USC 111(a) |

Payment information:

| | |
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| Submitted with Payment | yes |
| Payment was successfully received in RAM | \$180 |
| RAM confirmation Number | 6152 |
| Deposit Account | 033975 |

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.16 and 1.17

File Listing:

| Document Number | Document Description | File Name | File Size(Bytes) /Message Digest | Multi Part /zip | Pages (if appl.) | | | | |
|--|--|-----------------|--|-----------------|------------------|--|--|--|--|
| 1 | | Amendment.pdf | 430318 de7c237877c3b5b48472012373408d09d5b8117 | yes | 11 | | | | |
| Multipart Description/PDF files in .zip description | | | | | | | | | |
| Document Description | | Start | | End | | | | | |
| Amendment - After Non-Final Rejection | | 1 | | 1 | | | | | |
| Claims | | 2 | | 8 | | | | | |
| Applicant Arguments/Remarks Made in an Amendment | | 9 | | 11 | | | | | |
| Warnings: | | | | | | | | | |
| Information: | | | | | | | | | |
| 2 | Information Disclosure Statement Letter | IDS.pdf | 59494 98054e879b990a38828c10d18db6d0308933c | no | 2 | | | | |
| Warnings: | | | | | | | | | |
| Information: | | | | | | | | | |
| 3 | Information Disclosure Statement (IDS) Filed | PTO1449.pdf | 166258 612a9f97b8241e95b9c45702e311e231a152d8a | no | 3 | | | | |
| Warnings: | | | | | | | | | |
| Information: | | | | | | | | | |
| This is not an USPTO supplied IDS fillable form | | | | | | | | | |
| 4 | Foreign Reference | EP1087306A2.pdf | 693924 bd149628cd515cc013293d7ef754129f59aae | no | 13 | | | | |
| Warnings: | | | | | | | | | |
| Information: | | | | | | | | | |
| 5 | Foreign Reference | EP1143356.pdf | 1608504 a314454d874320d74254b437798fb2e556 | no | 35 | | | | |
| Warnings: | | | | | | | | | |
| Information: | | | | | | | | | |
| 6 | NPL Documents | MAYBURY.pdf | 351964 0e308a4a4330bdab672d19d232cbca516e4083d | no | 4 | | | | |
| Warnings: | | | | | | | | | |
| Information: | | | | | | | | | |
| 7 | NPL Documents | MATTOX.pdf | 429591 9e03b72d5e81ad3664dc49ea5b5b8c9e0fbc2fb5 | no | 11 | | | | |

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| Warnings: | | | | | |
| Information: | | | | | |
| 8 | NPL Documents | Automated.pdf | 331890 a3bed01f3c9e6c3b1b895980c48c132 5b09c0a | no | 3 |
| Warnings: | | | | | |
| Information: | | | | | |
| 9 | NPL Documents | KnowledgeMail.pdf | 235452 13a8e204562140eb742d53515c8900 410c42db | no | 3 |
| Warnings: | | | | | |
| Information: | | | | | |
| 10 | NPL Documents | Expertise.pdf | 212845 64a80865fe67200a5fb9262731e1bc7 0a9b0d46 | no | 2 |
| Warnings: | | | | | |
| Information: | | | | | |
| 11 | NPL Documents | VIVACQUA.pdf | 1438215 b5dd50e2e4cf9749574a33ea55d95b 97164c54 | no | 8 |
| Warnings: | | | | | |
| Information: | | | | | |
| 12 | NPL Documents | TACIT.pdf | 2320261 a1beedeb29db4594b49bd261055007d 70bd91a | no | 21 |
| Warnings: | | | | | |
| Information: | | | | | |
| 13 | NPL Documents | FORBES.pdf | 247491 bfa6a0c7aa617230003a6155b07d15 c6f0057 | no | 2 |
| Warnings: | | | | | |
| Information: | | | | | |
| 14 | NPL Documents | McDONALD.pdf | 1469362 d5fe1bd5e5cd619b530a3912c2621a d6f1668 | no | 10 |
| Warnings: | | | | | |
| Information: | | | | | |
| 15 | NPL Documents | TACIT-COM.pdf | 1425370 a46588568012fe0cb903b95cda42491 f51ee66 | no | 14 |
| Warnings: | | | | | |
| Information: | | | | | |
| 16 | NPL Documents | WANG.pdf | 562366 4ec67c0a7b52664faaf785504459f964 e12a9ff | no | 6 |

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| 17 | Fee Worksheet (PTO-06) | fee-info.pdf | 8214 b7g22239a1b89097b053f91ca01b65a2 1a0ee211 | no | 2 |
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| Total Files Size (in bytes): | | | 11991519 | | |
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